


Having Trouble Signing into SSO?

1. First verify that you are connected to your home internet. This can be done multiple way's, but the easiest way is to open the chrome browser: . And try a search for anything. If it returns result's, then you are connected. **If not, then you need to see the [Trouble Shooting Internet Connection Document](#).**

2. Now that connection has been verified make sure that you are on the correct site. Type this:

Then click on:



And enter in 06# and for the password it's P &(student birthday) example P01/01/2001



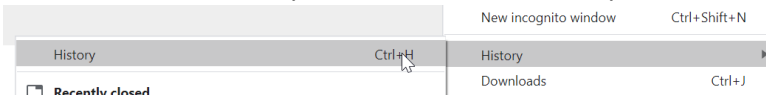
Sign in with your Browardschools Personnel Number
or Student Number

3. This should allow you to connect. If it doesn't the last thing you can try is clearing your browser cache and history.

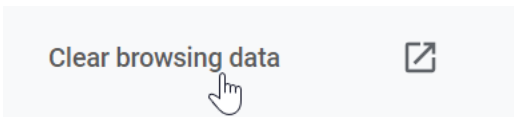
In the Chrome Browser Click:



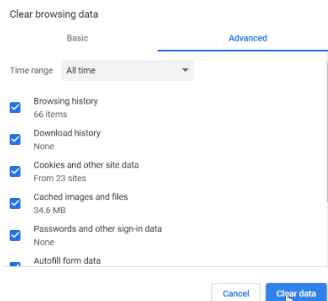
Then mouse over History & Click the second History:



Then click:



Then choose "Advanced" & Time Range "All Time" & check all boxes and then press the blue Clear data button:



Once its complete close the Chrome browser and then Try step #2 again.

If step #3 is attempted and it still doesn't work then and this is not a personal device and a school-issued device then you should call the school. If it's a personal device then it's possible that the student's password is not correct and will need to be changed. You should call the school or submit the ticket online and for question #14 state that you have attempted all steps on the "[Having Trouble Signing into SSO?](#)" and you require a password reset for your child.